भारत सरकार
Government of India
परमाणु ऊर्जा विभाग
Department of Atomic Energy
निर्माण, सेवा एवं संपदा प्रबंध निदेशालय
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नवंबर November 18, 2025

परिपत्र CIRCULAR

विषय: अनुशक्तिनगर के निवासियों, कुत्तों को भोजन देने वालों और पालतू पशुओं के मालिकों के लिए दिशानिर्देश - के संबंध में।

Sub: Guidelines for residents, dog feeders and of pet animal owners in Anushaktinagar - reg.

हाल ही में, हमें कॉलोनी में कुत्तों के काटने की बढ़ती घटनाओं के बारे में रिपोर्ट और शिकायतें मिली हैं। यह एक गंभीर समस्या बन गई है और निवासियों, खासकर बच्चों और वरिष्ठ नागरिकों, बाहरी लोग जैसे हाउसमेड, डिलीवरी करने वालों और आगंतुकों के लिए सुरक्षा और स्वास्थ्य के लिए गंभीर खतरा पैदा करती है। इससे निवासियों के बीच चिंता पैदा हो गई है क्योंकि यह उन बच्चों के लिए बेहद असुरक्षित है जो अकेले स्कूल आते-जाते हैं और खुली जगह में खेलते हैं। इस परिपत्र का उद्देश्य आवश्यक सुरक्षा उपायों की रूपरेखा तैयार करना और भारतीय पशु कल्याण बोर्ड (एब्ल्यूबीआय) के दिशानिर्देशों और स्थानीय नगरपालिका कानूनों के अनुसार कुत्तों को खाना खिलाने वालों और पालतू जानवरों के मालिकों की ज़िम्मेदारियों को स्पष्ट करना है।

Recently, we have received reports and complaints regarding incidents of increasing number of dog bites within the colony. This has become a serious issue and poses significant safety and health risks to residents, especially children and senior citizens, outsiders like housemaids, delivery persons as well as visitors. This has raised concern among residents as it is very insecure for kids who are going to and coming back from schools on their own and playing in open space. This circular aims to outline essential safety measures and clarify dog feeders' as well as pet owners' responsibilities in accordance with relevant Animal Welfare Board of India (AWBI) guidelines and local municipal laws.

2. कॉलोनी में कुत्तों के काटने के मामलों में हाल ही में हुई वृद्धि के मुद्दे पर बीएमसी के पशु चिकित्सा स्वास्थ्य विभाग के साथ चर्चा की गई और आवारा कुत्तों की नसबंदी और टीकाकरण को जल्द ही फिर से शुरू करने का निर्णय लिया गया है। बीएमसी अधिकारियों द्वारा इस निदेशालय के संज्ञान में लाया गया है कि कुछ निवासी, आवारा कुत्तों, जो बिना किसी उकसावे के निवासियों को बार-बार काट रहे हैं, को पकड़ने की प्रक्रिया में बाधा डाल रहे हैं। सभी निवासी ध्यान दें कि बीएमसी या बीएमसी द्वारा नामित किसी भी अधिकृत एजेंसी को बार-बार लोगों को काटने वाले और उपद्रव पैदा करने वासे आवारा कुत्ते को पकड़ने का अधिकार है और यह सुनिश्चित करने के लिए उस पर निगरानी रख सकती है कि वह रेबिड कुत्ता नहीं है। इसलिए, सभी निवासियों को

निदेश दिया जाता है कि वे इस प्रक्रिया में हस्तक्षेप न करें या बाधा न डालें और आगे से आवारा कुत्तों को पकड़ने में रुकावट उत्पन्न न करें, जिसके लिए बीएमसी (स्थानीय नगरपालिका) को पशु जन्म नियंत्रण नियम, 2023 के तहत अधिकार प्राप्त हैं।

The issue of recent increase in the number of dog bite cases in the colony was addressed with Veterinary Health Department of BMC and it has been decided to restart the sterilization and vaccination of strays shortly. It has been brought to the notice of this Directorate by BMC officials that some of the residents are hindering the process of catching stray dogs which have been frequently biting residents without any provocation. All the residents may note that BMC or any authorized agency nominated by BMC have the right to capture any stray dog that is repeatedly biting individuals and creating nuisance and keep it under observation to make sure that it is not rabid dog. Hence, all residents are directed not to intervene or interrupt the process and create hurdle in catching the strays henceforth for which BMC (local municipality) is empowered under Animal Birth Control Rules, 2023.

3. इसके अलावा, बीएमसी पशु चिकित्सा स्वास्थ्य विभाग ने सामुदायिक पशु फीडर/देखभालकर्ता (अनुलग्नक I के रूप में संलग्न) द्वारा पालन किए जाने वाले दिशानिर्देशों के संबंध में उनके द्वारा जारी किए गए कुछ आदेशों का व्यापक प्रचार करने के लिए सूचित किया है। जैसा कि इस आदेश में बताया गया है, सभी डॉग फीडर/देखभालकर्ताओं को कुत्तों नसबंदी और टीकाकरण की प्रक्रिया में भाग लेने की सलाह दी जाती है। अन्य विशिष्ट निर्देश के अलावा, उन्हें सामुदायिक पशुओं की बेहतर सेवा करने के लिए अपने भोजन क्षेत्रों और समय के विवरण के साथ एडब्ल्यूबीआय के साथ 'कॉलोनी एनिमल केयर टेकर' के रूप में खुद को पंजीकृत करने की भी सलाह दी जाती है। इस संबंध में, वे खुद को पंजीकृत करने की प्रक्रिया जानने के लिए बीएमसी से संपर्क करें और इस परिपत्र (पंजीकरण के लिए पोर्टल) के जारी होने की तारीख से एक महीने की अवधि के भीतर अपने पंजीकरण कार्ड की एक प्रति निसेसंप्रनि को जमा करें । जैसा कि इस आदेश में उल्लेख किया गया है, पालतू जानवरों के मालिकों के लिए कुत्ता पालने हेतु आवश्यक बीएमसी लाइसेंस प्राप्त करना और बीएमसी द्वारा जारी लाइसेंस की प्रति के साथ रेजिडेंट्स वेलफेयर एसोसिएशन को अपने पालतू जानवरों की संख्या की घोषणा करना अनिवार्य है। इसलिए, सभी पालतू जानवरों के मालिकों को निर्देश दिया जाता है कि वे अपने पालतू जानवरों के लिए आवश्यक लाइसेंस प्राप्त करें और उसकी एक प्रति निर्धारित प्रारूप (अनुलग्नक III) के साथ रेजिडेंट्स वेलफेयर एसोसिएशन और निसेसंप्रनि को जमा करें।

In addition, BMC Veterinary Health Department has intimated to give wide publicity to the certain orders released by them regarding guidelines to be followed by community animal feeder/caregiver (Attached as Annexure I). As mentioned in this order, all the dog feeders/caregivers are advised to participate in the process of sterilization and vaccination. In addition to other specific set of instructions, they are also advised to register themselves with AWBI as 'Colony Animal Care Taker' along with the details of their feeding areas and time to serve better to the community animals. In this regard, they can contact BMC to know the procedure for getting themselves registered and submit a copy of their registration card to DCSEM within a period of one month from the date of issue of this circular (portal for registration) . In addition, an order issued by BMC regarding guidelines for pet owners is also attached as Annexure II. As mentioned in this order, it is mandatory for pet owners to get the required BMC licence to keep a dog and proactively declare the number of pets they have to Residents Welfare Associations with licence copy issued by BMC. All the pet owners are therefore directed to get the required licence for their pets and submit a copy of the same to Residents Welfare Association as well as DCSEM along with prescribed format (Annexure III).

4. जब भी कॉलोनी में कुत्तों के काटने की घटनाएँ होती हैं, तब निवासियों से तत्काल कार्रवाई करने के

अनुरोध के साथ निदेशालय को ईमेल प्राप्त होते रहते हैं। फिर निसेसंप्रनि द्वारा इन शिकायतों को आगे की आवश्यक कार्रवाई के लिए एमसीजीएम को भेज दिया जाता है, जो एक समय लेने वाली प्रक्रिया है। इस मामले पर बीएमसी पशु चिकित्सा स्वास्थ्य विभाग के साथ भी चर्चा की गई। उन्होंने बताया कि निवासी बीएमसी के वीएचडी ऐप पर अपनी शिकायत दर्ज करा सकते हैं या वे उनके हेल्पलाइन नंबर 7564976649 पर कॉल कर सकते हैं, जो वर्तमान में सुबह 10 बजे से शाम 5 बजे तक उपलब्ध है। उन्होंने 24*7 सेवा के लिए उत्कर्ष ग्लोबल फाउंडेशन का नंबर - 8976925971 और ईमेल - info@utkarshglobalfoundation.org भी उपलब्ध कराया है। अब, निवासियों से अनुरोध है कि वे समस्याग्रस्त आवारा कुत्तों से संबंधित अपनी शिकायतें सीधे बीएमसी/यूजीएफ को भेजें।

This Directorate has been receiving e-mails from residents whenever there are incidents of dog bites in the colony with a request to take urgent action. These complaints are then forwarded by DCSEM to MCGM for further necessary action which is a time-consuming process. This matter was also discussed with BMC Veterinary Health Department. They have intimated that residents can register their complaint on VHD app of BMC or they can call on their helpline number 7564976649 which is currently available from 10 am to 5 pm. They have also provided the number of Utkarsh Global Foundation – 8976925971 and e-mail – info@utkarshglobalfoundation.org for 24*7 service. Henceforth, residents are requested to directly forward their complaints regarding problematic strays to BMC/UGF.

5. इसे सक्षम अधिकारी के अनुमोदन से जारी किया जाता है।
This issues with the approval of the Competent Authority.

18.11.2025

(एस.एस. गोंडाणे S.S. Gondane)
मुख्य प्रशासन अधिकारी Chief Administrative Officer

अणुशक्तिनगर के आबंटिती - सभी संबंधित अनुरक्षण यूनिटों द्वारा प्रदर्शित/ व्यापक प्रचार-प्रसार करने हेतु।
Allottees of Anushaktinagar – Through respective maintenance units and also for display/wide publicity.

प्रतिलिपि Copy To:

1. मुख्य सुरक्षा अधिकारी, अणुशक्तिनगर
   CSO, Anushaktinagar.
2. सभी रहिवासी कल्याण संघ (आरवा, मारवा, डब्ल्यूएसआरडब्ल्यूए)।
   All Resident Welfare Associations (ARWA, MRWA, WSRWA).
3. डॉ. पठान के.ए., महा प्रबंधक, पशु चिकित्सा स्वास्थ्य विभाग, बीएमसी।
   Dr. Pathan K. A., General Manager, Veterinary Health Department, BMC.
4. श्री पी.एस. सालुंखे, प्रमुख, एच एंड सीएमएस, निसेसंप्रनि
   Shri P.S. Salunkhe, Head, H&CMS, DCSEM
5. Shri Ajay Kumar, SA/D, H&CMS, DCSEM.
   श्री अजय कुमार, एसए/डी, एच एंड सीएमएस, निसेसंप्रनि
6. डॉ. योगेश पाटिल, एजीएम (एबीसी एवं उपचार) उत्कर्ष ग्लोबल फाउंडेशन।
   Dr. Yogesh Patil, AGM (ABC& Treatment) Utkarsh Global Foundation

ANNEXURE - I.

BRIHANMUMBAI MUNICIPAL CORPORATION
VETERINARY HEALTH DEPARTMENT
(DOG CONTROL UNIT)

GUIDELINES FOR COMMUNITY ANIMAL FEEDER / CARE GIVER

In the matter of Animal Welfare Board of India Vs. A. Nagraja and Others (SLP NO.1168 of 2007) along with other Petitions, the Supreme Court has ordered that it is the responsibility of Central Government, State and Union Territories (the Government) to ensure all the animals and birds have access to food, shelter, medicine and a safe space to thrive.

Various circulars have been issued for the benefit of these animals and birds by the Animal Welfare Board of India (hereinafter referred to as "**AWBI**") dated 14.08.2020 (No.9-2 /2015-16/PCA), Pet Dog circular dated 26.02.2015, Assignment of Feeding Spot Circular No.6-2 /2021/PCA Dt.03.03.2001, Animal Birth Control Rules, 2023 under the Prevention & Cruelty to Animal Act, 1960, and harassing of citizen for feeding street dogs and cats, hereinafter referred to as "**Community Animals**", being a punishable offence. Community animals pertain to street animals more specifically in the neighbourhood.

1. There are many people in India who feed stray and ownerless dogs/cats. Those who feed the Street dogs/ cats are advised to participate in their sterilization and yearly vaccination too, since they win the trust of the dogs/cats through feeding them.
2. These people are advised to provide, or to assist Animal Welfare Organization in providing health care to these animals.
3. These people are advised to register themselves with Animal Welfare Board of India as 'Colony Animal Care Taker' to serve better to the community animals.
4. These Care-givers are advised not to feed street dogs close to the residences. Avoid feeding street dogs/cats immediately adjacent to areas such as children's play area, places used by people for walking, or places which are otherwise crowded.
5. Feeder to ensure that feeding must not be done in a manner that contributes to littering or dirtying any feeding site.

6. Care-givers are advised to ensure that the area/site of feeding is cleaned after feeding is over.
7. Care-givers are advised to keep the sterilization and vaccination status of the dogs/cats they are feeding and caring for, updated and readily accessible. Care-givers shall make these accessible by sharing the same with their resident's welfare associations or other residents, which will generate positivity, and greater acceptability of the dogs.
8. Care-givers cannot control the defecation habits of the strays. However, they are advised to participate in other solutions for maintaining cleanliness.
9. Care-givers must ensure that the feeding spots are far from children play areas, garden entry and exit points, staircases and should be in an area which is least frequented by children and/or senior citizens. The Care-givers must ensure that they get designated timings fixed from RWAs or AOAs depending on the movement of children and senior citizens.
10. Designated feeder shall ensure that there is no littering at the feeding location. They must also ensure that there is no violation of guidelines framed by RWAs or AOAs.
11. Designated feeders are allowed to volunteer to help vaccinate the dogs/cats and to assist the animal birth control programme by helping catch and release the animals.
12. Designated feeding spot must be away from public streets, pedestrian paths as well as foot paths which are used regularly by people for commuting.
13. Feeding spot should be in secluded areas, infrequently used service lanes and areas adjacent to the boundary walls of houses that are not used as passage.
14. Feeding must be hygienic with no feeding of raw or uncooked meat; the feeders must ensure that the feeding is done as per the requirements of these dogs/cats.
15. Care-givers must ensure that no littering or dirtying is caused during feeding process.
16. No person can restrict another from feeding dogs/cats unless it is causing harm to them. Feeder must ensure that the animals are vaccinated and sterilized as may be required.
17. It is the responsibility of community residents to get their street dog/cat population sterilized through a local Animal Birth Control NGO engaged in dog/cat sterilization.
18. Care-givers to use hygienic feeding procedures when feeding strays in public.
19. Care-givers are advised to feed the dogs/cats late at night or early in the morning when there are less vehicle movements and also limited human movements.
20. Feeding should be done away from densely populated places and caretaker are recommended not to feed street dogs near their own homes or places immediately adjacent to location such as children play area and areas used by public for walking.
21. Care-givers/feeders to maintain track of dog sterilization and communicate that

information with residents of local body. Imparting education to neighbors should be a continuous effort.

22. Feeders are advised to provide specific dog/cat food and the same should be as per their requirements. Feeders must strictly avoid feeding foods or beverages which are not meant for these dogs/cats.
23. Feeders/Care-givers are advised to use biodegradable/disposable cutlery to serve stray dogs. After feeding, they must ensure to dispose-off such cutlery in the nearby bins. Feeders can also use newspapers but it must be ensured that the same is collected and disposed properly.
24. Feeders must ensure that the dogs/cats are kept in good health.
25. Feeders must also ensure dogs/cats shall not become reliant on the feeders for food. Feeders must maintain a schedule for feeding these dogs/cats to avoid over feeding. Feeders must understand that goal of feeding stray dogs is to make them friendly so that they are easier to catch for spay/neater operation, easy to handle when they are sick or injured, and also for the yearly anti rabies vaccination.
26. Feeders are advised to avoid feeding two stray dog packs at the same time.
27. In case of pet license issues or any other welfare related issues and/or grievances, party can reach BMC on Helpline No.- **9635839888 or** visit https://vhd.mcgm.gov.in/

Sd/-13/12/2024	Sd/-13/01/2025	Sd /-18/02/2025	Sd/- 20/032025
GENERAL MANAGER DEONAR ABATTOIR	**DMC (SPECIAL)**	**AMC (CITY)**	**MUNICIPAL COMMISSIONER**

ANNEXURE - II

BRIHANMUMBAI MUNICIPAL CORPORATION
VETERINARY HEALTH DEPARTMENT
(DOG CONTROL UNIT)

GUIDELINES FOR PET OWNERS

In the matter of Animal Welfare Board of India Vs. A. Nagraja and Others (SLP NO.1168 of 2007) along with other Petitions, the Supreme Court has ordered that it is the responsibility of Central Government, State and Union Territories (the Government) to ensure all the animals and birds have access to food, shelter, medicine and a safe space to thrive.

Various circulars have been issued for the benefit of these animals and birds by the Animal Welfare Board of India (hereinafter referred to as "**AWBI**") dated 14.08.2020 (No.9-2 /2015-16/PCA), Pet Dog circular dated 26.02.2015, Assignment of Feeding Spot Circular No.6-2 /2021/PCA Dt.03.03.2001, Animal Birth Control Rules, 2023 under the Prevention & Cruelty to Animal Act,1960, and harassing of citizen for feeding street dogs and cats, hereinafter referred to as "**Community Animals**", being a punishable offence.

It is mandatory for the pet dog owners to register their dog with BMC and get appropriate license issued as per provision of Section 191B of the MMC Act, 1888 under Section 191 B which is mandatory. Keeping dogs without license is illegal.

1. It is mandatory for Pet Owners to abide by the terms and conditions of the BMC license and various guidelines, rules and circulars issued by AWBI.
2. It is advised to Pet Owners to proactively declare the number of Pets they have to RWAs/AOAs with license copy issued by BMC.
3. Pet owners are advised to ensure that Pets are not a source of nuisance to others. In doing so they may, however, distinguish between reasonable and unreasonable, and lawful or unlawful claims as to their pets being a source of one's nuisance and no amount of pressure should lead to an abandonment of a pet animal; such conduct will lead to violation of Law.
4. Barking is a natural form of expression for a dog and must be tolerated in a Society. However incessant barking can disturb neighbours. Hence, Pet owners are advised to make every effort to keep their dog quiet, particularly during night hours.
5. Pet owners are advised to ensure that their Pets are healthy and clean. Adequate health care and regular vaccination needs to be ensured. Owners who fail to

adhere to these important aspects shall be penalised as per law for negligence.

6. Owners of Pets shall be responsible for their pet's de-worming, immunization and sterilization.
7. Pet owners or their care- givers or dog walkers must ensure that when their pet defecates in public premises, the same is cleaned up by them.
8. Pet owners are advised to take initiative to discuss with their RWA's ways and means to dispose-off pet excreta. For instance pet corners can be designated in which pets can be trained / encouraged to relieve themselves; and a corner of the complex /park can be designated as the area where pet poop can be collected and deposited and composted using sawdust, etc. Such appropriate conduct may generate positivity and greater acceptability of pet dogs and even street dogs. However, it is clarified that it is for each residential community and complex to decide which method works best for them, and the solutions cannot be imposed on anybody.
9. Leashing of pets in public places is advisable. Leashing of dogs assures passersby that they are safe and makes them more comfortable when walking in the vicinity of an owner with his/her pet dog on a leash. Leashing also ensures the safety of the pet from being run over by vehicles on streets, or worse still, being the cause of accidents.
10. Pet owners cannot be debarred by Residents' Welfare Associations or Apartment Owners' Associations for using lifts or elevators for their dogs, however the Pet owners cannot object to use alternate lifts if the same is available.
11. Children below 18 years of age must not be allowed to walk or handle pets in public spaces without adult supervision.
12. Pet owners are urged to sterilize their pets to avoid increase in the dog population in the local area.
13. Pet owners are responsible to obey certain restrictions such as cleaning up after their pets poops in public location or not letting their dog run loose in public places while keeping in mind the general population.
14. Pet owners are advised to train his/her pet and familiarize their pets to make sure the pet knows the surrounding where the owners resides in and does not harm a stranger or cause a nuisance.
15. Pet owners must vaccinate pet dogs/cats on time and must be renewed every year. To provide appropriate medication in case pet is suffering from illness.
16. Pet owners are advised to supervise their pets when in common spaces. Owners

are advised to keep their pet on leash when they take them out for a walk or when they are playing around children to ensure safety. Pet owners to ensure that their pet is not aggressive or hostile towards strays or other animals in the vicinity.

17. No puppies / kittens are to be purchased below 8 weeks of age and are fully weaned Puppies / Kittens to be purchased from registered pet shops or breeders only.
18. Pet Owners to follow the rules of society before renting or buying a place, make it a point to go through society byelaws and advisories which are in consonance with the central rules/ directions of Hon'ble High Courts /Supreme Court and Animal Birth Control Rules, 2023.
19. Pet Owners to clean up after their furry pal, make sure their pet is toilet trained and there are no leftovers once the pet has finished defecating.
20. Pet Owners need to be responsible and must get the required BMC license to keep a dog. Pet owners must keep the society up to date about his/her pet's license, vaccinations etc.
21. Pet owners can purchase a pedigree dog from a breeder or pet shop registered with AWBI as per Prevention of Cruelty to Animals (Dog breeding & marketing) Rules, 2017 & Prevention of Cruelty to Animals (Pet Shop) Rules, 2018.
22. In case of pet license issues or any other welfare related issues and/or grievances, party can reach BMC on Helpline No.- **9635839888 or** Log on to https://vhd.mcgm.gov.in/

Sd/-13/12/2024	**Sd/-13/01/2025**	**Sd /-18/02/2025**	**Sd/- 20/032025**
GENERAL MANAGER DEONAR ABATTOIR	**DMC (SPECIAL)**	**AMC (CITY)**	**MUNICIPAL COMMISSIONER**

ANNEXURE – III

निर्माण, सेवा एवं संपदा प्रबंध निदेशालय
Directorate of Construction, Services and Estate Management
प्रवर्तन अनुभाग Enforcement Section

निवास में पालतु जानवर के बारे में जानकारी
Information regarding pet animals at residence

अ) आबंटिति का विवरण Details of allottee:

नाम Name : _____

पद Designation : _____

विभाग/इकाई Div/Unit : _____

आवासी पता
Residential address : _____

संपर्क संख्या Contact No:

कार्यालय का नम्बर Office No. : _____

मोबाइल नंबर Mobile No. : _____

पालतु जानवर का विवरण Details of pet : बिल्ली/कुत्ता Cat/Dog

क्या टीका लगाया गया है Whether vaccinated : हाँ/नही Yes/No.

पालतु जानवर का लाइसेंस Licence of the pet (लाइसेंस की प्रतिलिपि को संलग्न करें Copy of the Licence to be enclosed) : हाँ/नही Yes/No.

आवंटिति के हस्ताक्षर Signature of the allottee:

तारीख Date: